

# CREERAR

— H O T E L S —

## HOTELS WITH HEART & SOUL

### **The Craiglynne Hotel, Grantown-on-Spey**

The Craiglynne Hotel is an authentic Victorian built hotel situated in the picturesque village of Grantown-on-Spey in the heart of the Cairngorms National Park – just a few miles away from the Speyside malt whisky trail. The hotel is welcoming and cosy with open log fires, comfy tweed furnishings and a stylish restaurant whose menu features locally sourced venison, fresh seafood and Highland beef. The Cromdale bar hosts fantastic traditional music and is stocked with over 40 Scottish single malts.

### **General Assistant**

The opportunity has arisen for the right candidate to join our team as a General Assistant, where they will be working in multiple areas of the business from bar service, to housekeeping and restaurant service. The ideal candidate will provide guests with exceptional customer service at all times and will thrive in the role through their passion for the industry and 'can do' attitude.

#### **Candidate Attributes:**

- A great team player with excellent communication skills
- Self-motivated and proactive with the ability to work under pressure
- Honest and hardworking with an exceptional attention to detail
- Passionate with commitment to the role and to providing great customer service
- Able to multitask within a fast paced environment
- Must be able to work flexible hours including weekends

#### **Candidate Responsibilities:**

- Restaurant service duties
- Housekeeping tasks
- Bar work duties
- Providing excellent customer service
- Maximise sales by ensuring guest satisfaction
- Taking a 'hands-on' approach

*Previous hospitality experience would be advantageous, but not necessary, as full training will be provided to the right candidate.*

#### **In return we offer:**

- Full training in the job role
- Uniform provided
- Entry to our employee Fair Fund
- Part of a tight knit team

- Staff rates at all Crerar Hotels

*Competitive rate of pay, dependent upon experience and expertise.*

**Crerar Hotels values:** Crerar Hotel Group is one of Scotland's leading privately owned hotel companies. Crerar Hotels work hard on talent development and always look to progress individuals through internal promotion. This role represents a fantastic opportunity for a dynamic individual to join a dynamic company.

By joining the Crerar Hotels team, you will also automatically be eligible to receive our Fair Fund. Our Fair Fund has been created to reward staff and encourage personal development. Each time a guest or customer decides to pay an optional service charge for great customer service, all staff members will benefit on an equal basis.

**If this sounds like your dream job, we would love to hear from you!**

Apply by email to the General Manager Samantha Rhodes, c/o [micheller@crerarhotels.com](mailto:micheller@crerarhotels.com), with your CV and covering letter.

Thank you for your interest in Crerar Hotels. Should we wish to progress with your application, we will aim to respond within 14 days. If you do not hear from us, thank you in advance for the opportunity to consider your application. **No agencies at this stage please.**