

CRERAR

— H O T E L S —

HOTELS WITH HEART & SOUL

Golf View Hotel & Spa, Nairn

The Golf View Hotel and Spa in Nairn is renowned for its stunning views across the Moray Firth, authentic Scottish hospitality and award-winning food. The hotel comprises of 42 high quality guestrooms, leisure and spa, fine dining restaurant, conservatory restaurant and event space, all set within a short stroll from the shore. The Golf View has a great deal to offer both the leisure and business guests and the leisure club with its strong local membership has an indoor heated pool, sauna and steam rooms, modern gymnasium, outdoor hot tub and relaxation area with its own spa.

Head Housekeeper

The opportunity has arisen for the right candidate to join our team as the Head Housekeeper, leading the Housekeeping team in maintaining the extremely high standard of cleanliness that our guests have come to expect. The ideal candidate will lead by example, using their 'can do' attitude to motivate the team, while ensuring that efficient rota management, diligent record keeping and efficient laundry stock management are handled on a daily basis.

Candidate Attributes:

- Exceptional attention to detail with exemplary standards of cleanliness
- Motivated and proactive with a positive attitude
- Must be an excellent communicator with a good standard of spoken and written English
- Strong leadership and motivational skills with the ability to work within a small team
- Take pride in all aspects of the role
- Ability to work within a budget

Candidate Responsibilities:

- Responsible for the cleanliness of public areas, event rooms and bedrooms
- Overall management, training and motivation of a small housekeeping team
- Carefully control laundry stocks to ensure quality and effective turnaround
- Efficient rota management, ensuring standards are upheld with excellent productivity
- Record keeping, especially concerning departmental health and safety provisions
- Providing guests with exceptional customer service at any point of contact

Previous experience in a similar role at managerial level would be highly beneficial.

In return we offer:

- Part of a motivated and tight knit team
- Discounted rates across the Crerar Hotel Group
- Entry in our employee Fair Fund

Competitive Salary: Negotiable dependent upon experience.

Crerar Hotels values: Crerar Hotel Group is one of Scotland's leading privately owned hotel companies. Crerar Hotels work hard on talent development and always look to progress individuals through internal promotion. This role represents a fantastic opportunity for a dynamic individual to join a dynamic company.

By joining the Crerar Hotels team you'll also automatically be eligible to receive our Fair Fund. Our Fair Fund has been created to reward staff and encourage personal development. Each time a guest or customer decides to pay an optional service charge for great customer service, all staff members will benefit on an equal basis.

If this sounds like your dream job, we would love to hear from you!

Please send your CV and cover letter outlining your experience suitability for the role for the attention of General Manager, Iain Watson, care of Michelle Robertson at micheller@crerarhotels.com

Thank you for your interest in Crerar Hotels. Should we wish to progress with your application, we will aim to respond within 14 days. If you do not hear from us, thank you in advance for the opportunity to consider your application. **No agencies at this stage please.**