

CREERAR

— H O T E L S —

HOTELS WITH HEART & SOUL

Scotland's Hotel & Leisure Club, Pitlochry

Scotland's Hotel & Leisure Club benefits from elevated views of Pitlochry and alpine-like countryside and is quietly tucked away from the bustle of the town's main road. The hotel has 72 guestrooms, a leisure club with two treatment rooms, Faskally Restaurant and MACNABS Bar & Grill.

We employ individuals who apply the same amount of care and passion to their jobs as they do their hobbies - people who put our guests at the heart of everything they do. We're looking for someone like this to join our friendly and professional team.

Spa Therapist

The opportunity has arisen for the right candidate to join our team as a Spa Therapist at our busy hotel and leisure club. The ideal candidate will provide our guests with first-class treatments, advice and care while also carrying out their daily activities to the highest standards and ensuring the smooth running of the leisure club. This is a hands on role that requires an experienced and enthusiastic character, ready to embrace the role.

Candidate Attributes:

- Hold a relevant qualification in Spa/Beauty treatments, either a HND, NVQ, SVQ (Level 3), ITEC, CIBTAC or CIDESCO
- Possess a friendly and polite demeanour at all times, delivering consistent high level customer service
- Confident, with excellent communication skills and a friendly/caring personality
- Maintain an enthusiastic and professional 'can do' attitude
- Ability to work within a team and build strong relationships
- Passion for helping clients achieve their desired results
- Commitment to research industry trends and develop new skills and increase sales
- Ability to multi-task
- Flexible approach to working hours and tasks

Elemis product training desirable, although not essential as full training will be given

Candidate responsibilities:

- Carry out a wide range of beauty/spa treatments to the highest standards
- Assist in daily running of the spa and necessary paperwork
- Diary management and administration duties including managing Legend system to book appointments
- Adhere to all health and safety policies
- Ensure that clients are looked after efficiently and offer homecare advice

- Recommend retail items to clients together with advice on use
- Ensure that strict hygiene standards are maintained across the spa and treatment rooms
- Liaise with departmental HOD's when required and attend meetings

In return we offer:

- Long term career opportunities
- Use of the hotel leisure club
- Entry to our employee Fair Fund
- Preferential staff rates across the Crerar Hotels Group
- Live-in accommodation available
- Staff uniform provided

Competitive rate of pay, dependent upon experience and expertise.

Crerar Hotels values: Crerar Hotel Group is one of Scotland's leading privately owned hotel companies. Crerar Hotels work hard on talent development and always look to progress individuals through internal promotion. This role represents a fantastic opportunity for a dynamic individual to join a dynamic company.

By joining the Crerar Hotels team, you will also automatically be eligible to receive our Fair Fund. Our Fair Fund has been created to reward staff and encourage personal development. Each time a guest or customer decides to pay an optional service charge for great customer service, all staff members will benefit on an equal basis.

If this sounds like your dream job, we would love to hear from you!

Please send your CV and covering letter outlining your experience and skills to Michelle Robertson at micheller@crerarhotels.com.

Thank you for your interest in Crerar Hotels. Should we wish to progress with your application, we will aim to respond within 14 days. If you do not hear from us, thank you in advance for the opportunity to consider your application. **No agencies at this stage please.**