



## **Oban Bay Hotel, Oban**

The Oban Bay Hotel is located along the Corran Esplanade in Oban, looking out to splendid views of the Sound of Kerrera. The hotel enjoys a reputation for a warm welcome and a high quality of food and service. As well as 79 comfortable guest bedrooms, facilities at the hotel include pamper treatments in our treatment room plus a relaxation room and an outdoor hot tub. The Rannach Restaurant, sun lounge and bar offer our guests a relaxing environment to enjoy good food and drink, served by friendly staff who are dedicated to ensuring our guests' needs are met to their expectations.

### **Spa Therapist**

The opportunity has arisen for the right candidate to join our team as a Spa Therapist at our busy hotel. The ideal candidate will provide our guests with first-class treatments, advice and care while also carrying out their daily activities to the highest standards. This is a hands on role that requires an experienced and enthusiastic character, ready to embrace the role.

#### **Candidate Attributes:**

- Experience working in a spa or hotel environment
- Hold a City and Guilds or other relevant qualification in Spa/Beauty treatments
- Possess a basic knowledge of health and safety regulations
- Possess a friendly and polite demeanour at all times, delivering consistent high level customer service
- Confident, with excellent communication skills and a friendly/caring personality
- Maintain an enthusiastic and professional 'can do' attitude
- Excellent personal grooming and hygiene standards

#### **Candidate responsibilities:**

- Responsible for guest welfare and customer satisfaction
- Carry out a wide range of beauty/spa treatments to the highest standards
- Upselling products and services
- Assist in daily running of the spa and necessary paperwork
- Adhere to all health and safety policies
- Ensure that clients are looked after efficiently and offer homecare advice

#### **In return we offer:**

- Entry to our employee Fair Fund
- Preferential staff rates across the Crerar Hotels Group
- Staff uniform provided
- Pension scheme

- Meals provided for you while on duty

Rate of pay: Negotiable based on experience

**Crerar Hotels values:** Crerar Hotel Group is one of Scotland's leading privately owned hotel companies. Crerar Hotels work hard on talent development and always look to progress individuals through internal promotion. This role represents a fantastic opportunity for a dynamic individual to join a dynamic company.

By joining the Crerar Hotels team you'll also automatically be eligible to receive our Fair Fund. Our Fair Fund has been created to reward staff and encourage personal development. Each time a guest or customer decides to pay an optional service charge for great customer service, all staff members will benefit on an equal basis.

**If this sounds like your dream job, we would love to hear from you!**

Please send your CV and cover letter outlining your experience suitability for the role for the attention of David McGhie, care of Michelle Robertson at [micheller@crerarhotels.com](mailto:micheller@crerarhotels.com).

Thank you for your interest in Crerar Hotels. Should we wish to progress with your application, we will aim to respond within 14 days. If you do not hear from us, thank you in advance for the opportunity to consider your application. **No agencies at this stage please.**