

# CREERAR

— H O T E L S —

## HOTELS WITH HEART & SOUL

### **Scotland's Hotel & Leisure Club, Pitlochry**

Scotland's Hotel & Leisure Club benefits from elevated views of Pitlochry and alpine-like countryside and is quietly tucked away from the bustle of the town's main road. The hotel has 72 guestrooms, a leisure club with two treatment rooms, Faskally Restaurant and MACNABS Bar & Grill.

We employ individuals who apply the same amount of care and passion to their jobs as they do their hobbies - people who put our guests at the heart of everything they do. We're looking for someone like this to join our friendly and professional team.

#### **General Assistant**

The opportunity has arisen for the right candidate to join our team as a General Assistant, where they will be working in multiple areas of the business from bar service, to housekeeping and restaurant service. The ideal candidate will provide guests with exceptional customer service at all times and will thrive in the role through their passion for the industry and 'can do' attitude.

#### **Candidate Attributes:**

- A great team player with excellent communication skills
- Self-motivated and proactive with the ability to work under pressure
- Honest and hardworking with an exceptional attention to detail
- Passionate with commitment to the role and to providing great customer service
- Able to multitask within a fast paced environment
- Must be able to work flexible hours including weekends

#### **Candidate Responsibilities:**

- Restaurant service duties
- Housekeeping tasks
- Bar work duties
- Providing excellent customer service
- Maximise sales by ensuring guest satisfaction
- Taking a 'hands-on' approach

*Previous hospitality experience would be advantageous, but not necessary, as full training will be provided to the right candidate.*

#### **In return we offer:**

- Full training in the job role
- Uniform provided
- Entry to our employee Fair Fund

- Part of a tight knit team

*Competitive rate of pay, dependent upon experience and expertise.*

**Crerar Hotels values:** Crerar Hotels is one of Scotland's leading hotel companies. Crerar Hotels work hard on talent development and always look to progress individuals through internal promotion. This role represents a fantastic opportunity for a dynamic individual to join a dynamic company.

By joining the Crerar Hotels team, you will also automatically be eligible to receive our Fair Fund. Our Fair Fund has been created to reward staff and encourage personal development. Each time a guest or customer decides to pay an optional service charge for great customer service, all staff members will benefit on an equal basis.

**If this sounds like your dream job, we would love to hear from you!**

Apply by email to the General Manager Michael Ives with your CV and covering letter to [gm.scotlands@crerarhotels.com](mailto:gm.scotlands@crerarhotels.com).

Thank you for your interest in Crerar Hotels. Should we wish to progress with your application, we will aim to respond within 14 days. If you do not hear from us, thank you in advance for the opportunity to consider your application. **No agencies at this stage please.**