

## **The Glencoe Inn & Glencoe Gathering – Food & Beverage Assistants**

The Glencoe Inn & Glencoe Gathering are located side by side in Glencoe Village just a few miles off the West Highland Way. The Glencoe Inn is a well-established good quality favourite accommodation venue and its standalone Gathering has a growing reputation as a great place to eat and to socialise. The focus is on quality, contemporary dishes ranging from lobster and chips to char grilled steaks and fish suppers, right the way through to superb ice cream sundaes and frothy coffees. This busy restaurant serves in the region of 1000 covers per week alongside a busy and vibrant bar trade with great live music.

A hands on role, we require a very energetic and motivated individual that is prepared to go the extra mile alongside their colleagues

### **Candidate Attributes:**

- Looking to develop a career in this area
- Can-do attitude
- Work well under pressure
- Feel comfortable working in a fast paced environment in full view of the customer
- A people's person able to engage with strangers
- Takes pride in their appearance
- Ability to work independently and as part of a team

### **Candidate Responsibilities:**

- Outstanding customer service
- Serving behind the bar
- Taking food orders and serving food
- Monitoring customer satisfaction
- Maintaining and developing our standards
- Working flexible hours including early, late and split shifts

### **Candidate Qualifications:**

- Food hygiene certificate
- Understanding of HACCAP
- First aid certificate advantageous but not essential

- Experience of high volume catering or the desire to learn
- Previous experience in the hotel trade, restaurant or similar environment desired, but not essential as training will be provided

**What We Can Offer You:**

- Competitive hourly rate, dependent upon candidate experience
- Live-in option available
- Entry in to our employee Fair Fund
- Discounts across sister Crerar Hotels

**Crerar Hotels values:** Crerar Hotel Group is one of Scotland's leading privately owned hotel companies. Crerar Hotels work hard on talent development and always look to progress individuals through internal promotion. This role represents a fantastic opportunity for a dynamic individual to join a dynamic company.

By joining the Crerar Hotels team you'll also automatically be eligible to receive our Fair Fund. Our Fair Fund has been created to reward staff and encourage personal development. Each time a guest or customer decides to pay an optional service charge for great customer service, all staff members will benefit on an equal basis.

**If this sounds like your dream job, we would love to hear from you!**

Please send your CV and cover letter outlining your experience suitability for the role for the attention of General Manager, Peter Gibson, at [gm.glencoe@crerarhotels.com](mailto:gm.glencoe@crerarhotels.com)

Thank you for your interest in Crerar Hotels. Should we wish to progress with your application, we will aim to respond within 14 days. If you do not hear from us, thank you in advance for the opportunity to consider your application. **No agencies at this stage please.**