



### **GoGlasgow Urban Hotel**

GoGlasgow Urban Hotel is a reflection of Scotland's most progressive, dynamic and friendly city – a modern hotel that is all about where we are and what you want to do in the city made famous by its historic achievements and people. With 117 bedrooms, food and beverage facilities and event space, this industrial yet modern hotel offers the highest of standards of service.

#### **Food and Beverage Staff (Full time & Part Time positions available)**

The opportunity has arisen for the right candidates to join our team as Food and Beverage staff, assisting the Food and Beverage Manager in the delivery of customer service to our hotel guests, local customers and the maintenance of our operational standards.

#### **Candidate Attributes:**

- Exceptional attention to detail
- Motivated and proactive
- Must be an excellent communicator
- Ability to work under pressure
- Passionate and fully committed to the role
- Must be able to work flexible hours, including weekends

#### **Candidate Responsibilities:**

- Proactive approach to upselling
- Providing guests with exceptional customer service at all times
- Assisting the F&B manager with tasks

*Previous experience in a similar role would be highly beneficial.*

#### **In return we offer:**

- Career progression opportunities
- Part of a motivated and tight knit team
- Entry in our employee Fair Fund

Rate of pay: National Minimum Wage

**Crerar Hotels values:** Crerar Hotel Group is one of Scotland's leading privately owned hotel companies. Crerar Hotels work hard on talent development and always look to progress individuals through internal promotion. This role represents a fantastic opportunity for a dynamic individual to join a dynamic company.

By joining the Crerar Hotels team you'll also automatically be eligible to receive our Fair Fund. Our Fair Fund has been created to reward staff and encourage personal development. Each time a guest or customer decides to pay an optional service charge for great customer service, all staff members will benefit on an equal basis.

**If this sounds like your dream job, we would love to hear from you!**

Please send your CV and cover letter outlining your experience suitability for the role for the attention of Graham Urquhart, care of Michelle Robertson at [micheller@crerarhotels.com](mailto:micheller@crerarhotels.com).

Thank you for your interest in Crerar Hotels. Should we wish to progress with your application, we will aim to respond within 14 days. If you do not hear from us, thank you in advance for the opportunity to consider your application. **No agencies at this stage please.**