



Golf View Hotel & Spa, Nairn

The Golf View Hotel & Spa in Nairn is renowned for its stunning views across the Moray Firth, authentic Scottish hospitality and award-winning food. The hotel comprises 42 high quality guestrooms, leisure and spa, fine dining restaurant, conservatory restaurant and event space, all set within a short stroll from the shore. The Golf View has a great deal to offer both the leisure and business guests and the leisure club with its strong local membership has an indoor heated pool, sauna and steam rooms, modern gymnasium, outdoor hot tub and relaxation area with its own spa.

Operations Manager

We are looking for an existing operations manager or experienced food and beverage/front of house manager with four or five star experience, preferably in a country house environment, who will be able to demonstrate success in taking a hotel operation forward on standards - someone who has a passion for getting it right. This is an opportunity to contribute on a journey, with self-development being key. If you have a quality background, a strong work ethic and a passion for excellence we would like to hear from you.

Candidate Attributes:

- Well-presented and articulate with a good eye for detail
- Good communicator with strong leadership qualities
- Customer focused and comfortable with change management

Primary responsibilities:

- Contribute to the hotel executive team, reporting to the general manager
- Supporting company initiatives
- The people and standards across the operational departments
- Plan and implement high quality SOPs in all operations of the hotel to ensure high quality of guest care
- Duty management
- Control of the financial management of payroll and controllable costs across operational departments

In return we offer:

- Competitive salary
- Entry to our employee Fair Fund
- Full use of hotel leisure and spa facilities
- Preferential staff rates across the Crerar Hotels Group
- Live in single accommodation may be available

Crerar Hotels values: Crerar Hotel Group is one of Scotland's leading privately owned hotel companies. Crerar Hotels work hard on talent development and always look to progress individuals through internal promotion. This role represents a fantastic opportunity for a dynamic individual to join a dynamic company.

By joining the Crerar Hotels team you'll also automatically be eligible to receive our Fair Fund. Our Fair Fund has been created to reward staff and encourage personal development. Each time a guest or customer decides to pay an optional service charge for great customer service, all staff members will benefit on an equal basis.

If this sounds like your dream job, we would love to hear from you!

Please send your CV and cover letter outlining your experience suitability for the role for the attention of Iain Watson, gm.golfview@crerarhotels.com

Thank you for your interest in Crerar Hotels. Should we wish to progress with your application, we will aim to respond within 14 days. If you do not hear from us, thank you in advance for the opportunity to consider your application. **No agencies at this stage please.**