

CREERAR

— H O T E L S —

HOTELS WITH HEART & SOUL

Oban Bay Hotel, Oban — Food & Beverage Assistant

Oban Bay Hotel is set on the picturesque Corran Esplanade in Oban, with views of Mull, Kerrera and the Firth of Lorne. The hotel enjoys a reputation for having a warm welcome and high quality food and service. As well as its 79 comfortable guestrooms, the hotel includes an outdoor hot tub, sauna, steam room and a beauty treatment room. The Rannachan Restaurant, sun lounge and bar offer guests a relaxing environment to enjoy good food and drinks, served by friendly staff.

Candidate Attributes:

- Experience of working in a hotel or other professional restaurant environment
- Good knowledge of health and hygiene practices
- Present to guests in a friendly and helpful manner
- Positive attitude, with a 'can do' outlook in relation to duties
- Have excellent personal grooming and presentation standards
- Reliable and punctual

Candidate Responsibilities:

- Deliver high quality service to guests, visitors and fellow staff members
- Serve food and beverage during breakfast and dinner
- Handle guest enquiries and requests in a timely manner, referring details to other members of staff and management if unable to directly assist
- Become fully knowledgeable of all hotels facilities and have the confidence to 'up sell'

Candidate Qualifications:

- City & Guilds in Reception, Q.B.E or equivalent

What We Can Offer You:

- Competitive salary
- Entry in to our employee Fair Fund
- Meals on duty
- Pension scheme
- Staff uniform
- Staff discounts across our sister hotels
- Opportunities for training and development

Crerar Hotels' values: Crerar Hotel Group is one of Scotland's leading privately owned hotel companies. Crerar Hotels work hard on talent development and always look to progress individuals through internal promotion. This role represents a fantastic opportunity for a dynamic individual to join a dynamic company.

By joining the Crerar Hotels team you'll also automatically be eligible to receive our Fair Fund. Our Fair Fund has been created to reward staff and encourage personal development. Each time a guest or customer decides to pay an optional service charge for great customer service, all staff members will benefit on an equal basis.

If this sounds like your dream job, we would love to hear from you!

Please send your CV and cover letter outlining your experience suitability for the role for the attention of General Manager David McGhie at gm.obanbay@crerarhotels.com.

Thank you for your interest in Crerar Hotels. Should we wish to progress with your application, we will aim to respond within 14 days. If you do not hear from us, thank you in advance for the opportunity to consider your application. **No agencies at this stage please.**