



## **Isle of Mull Hotel & Spa, Isle of Mull – Spa Therapist**

Situated at Craignure Bay on the Isle of Mull, a 45 minute ferry journey from Oban, this 82 bedroom hotel is the largest on the island and the only one with a leisure club and spa. The hotel is very well established in the local and inbound tourism market and renowned for its great Scottish hospitality standards and good food.

The leisure and spa amenities are available to hotel guests, islanders and visitors alike, so it's a busy environment. There is a 17m heated indoor pool, children's pool, Norwegian foot spa, sauna, steam room and Rasul mud room, plus an outdoor hot tub with views over the bay, two treatment rooms and a relaxation area. We are proud to use Ishga Spa products, which are made with organic seaweed mixed with ancient Hebridean spring water.

### **Candidate Attributes:**

- Confident, friendly and approachable
- Professional with a 'can-do' attitude
- Able to work both as part of a team and alone
- Enthusiasm for improvements and continued guest satisfaction
- Smart and well presented
- Great people skills
- Excellent command of English, both written and spoken
- Flexible approach to working hours and shifts

### **Candidate Responsibilities:**

- Provide quality treatments for our guests and customers
- Reception cover plus assistance with daily paperwork and running of the area
- Ensuring guests' welfare and customer satisfaction
- Upselling products and services
- Assist in maintaining cleanliness of spa areas
- Stock control and maintaining sufficient stocks of required products
- Adhere to all health and safety policies

### **Candidate Qualifications & Experience:**

- Hold a recognised qualification in spa therapy treatments
- Beauty treatments' qualifications an advantage

**What We Can Offer You:**

- Salary of £25,000; dependant on experience and qualifications
- Live-in accommodation and meals
- Use of our leisure club
- Discount at our sister hotels
- Entry in our employee Fair Fund
- Pension scheme
- Staff uniform

**Crerar Hotels' values:** Crerar Hotel Group is one of Scotland's leading privately owned hotel companies. Crerar Hotels work hard on talent development and always look to progress individuals through internal promotion. This role represents a fantastic opportunity for a dynamic individual to join a dynamic company.

By joining the Crerar Hotels team, you will also automatically be eligible to receive our Fair Fund. Our Fair Fund has been created to reward staff and encourage personal development. Each time a guest or customer decides to pay an optional service charge for great customer service, all staff members will benefit on an equal basis.

**If this sounds like your dream job, we would love to hear from you!**

Apply by email to the Operations Manager, Hilary Goldsmith, at [ops.isleofmull@crerarhotels.com](mailto:ops.isleofmull@crerarhotels.com) with your CV and covering letter outlining your suitability for the role.

Thank you for your interest in Crerar Hotels. Should we wish to progress with your application, we will aim to respond within 14 days. If you do not hear from us, thank you in advance for the opportunity to consider your application. Previous applicants need not apply. No agencies at this stage please.